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PLEDGE OF EXCELLENCE

Quality Service

I am privileged to serve our customers. I will set us apart through my sincere and genuine service to our customers and each other. Small efforts can make a difference — showing appreciation, smiling while greeting, and helping customers and each other find the person or information needed.

Excellence

I will maintain the highest standards of care for our animals and the work that I perform.

Teamwork

It takes a full team to be successful — EVERY job is important. My co-workers and volunteers are more than people I work with — they are my teammates. Once a decision is made, I will pull together and support it and do it with enthusiasm to generate positive energy in the organization.

Communications

I will communicate constructively with our customers and with each other with respect, professionalism, and confidentiality. I will always speak positively as an ambassador of NHHS.

Respect

I will treat every customer and others with dignity, courtesy, respect and concern just the way I want to be treated. Gossip will not be permitted. If I would not say something with the person present, I shouldn't say it. The words "please" and "thank you" should be used in every conversation with customers and each other.

Enjoy The Day!

I have more than just a job — I have the opportunity to make a difference in the lives of over 1,300 animals every year. I will smile — in my voice and on my face.

Let us enjoy the journey!



NEW HAMPSHIRE HUMANE SOCIETY FINANCIAL REPORT 2013

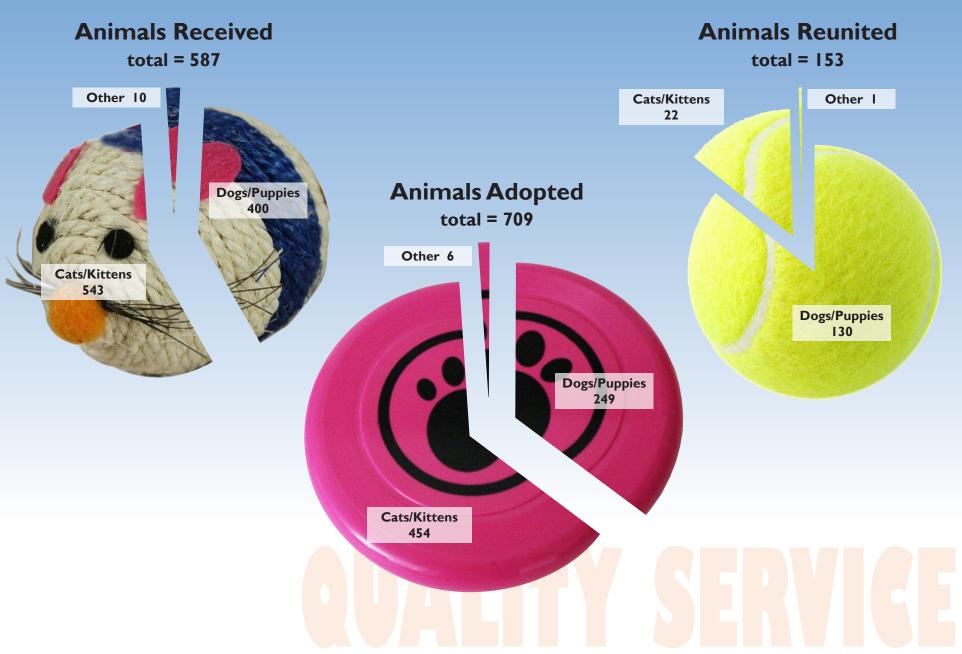
New Hampshire Humane Society Mission and Purpose

- **I.** Finding responsible and caring forever homes.
- 2. Provide shelter for lost, abandoned and unwanted animals.
- 3. Advocate for animals...
 Speaking for those
 who cannot speak for
 themselves.
- 4. Implement educational programs and provide services to promote responsible pet ownership and the human–animal bond.
- **5.** Prevent cruelty to animals.
- **6.** To be a community partner to help care for animals and to keep them in their forever homes.

2013 Financial Highlights (Unaudited)

REVENUES	\$ Amount
Individual and Corporate Donations*	\$ 423,168
Net Proceeds from Fundraising & Events	\$ 128,360
Estate Giving: Wills and Bequests	\$ 217,234
Shelter Services (Adoptions, Medical)	\$ 133,014
City and Town Service Contracts	\$ 68,300
Grants Received	\$ -
Interest, Dividends, & Other Income	\$ 125,122
* Includes the value of donated auction items and radio advertising time	
EXPENSES	\$ Amount
Animal Welfare & Sheltering	\$ 453,132
MEDICAL EXPENSES	
Vaccines	\$ 2,206
Tests	\$ 7,244
Medicines	\$ 8,743
Surgical Supplies	\$ 7,757
New Surgical Equipment & Instruments	\$ 18,424
Veterinary Care (Includes In-House Spays & Neuters)	\$ 122,636
Mortgage Payments on Shelter Building	\$ 108,000
CAPITAL EXPENSES	
Barn Renovation Project	\$ 20,139
New Gutters, Dry Wells, Concrete Walkways, etc.	 16,331
Management & General Expenses	\$ 113,194
Fundraising and Community Outreach	\$ 114,008

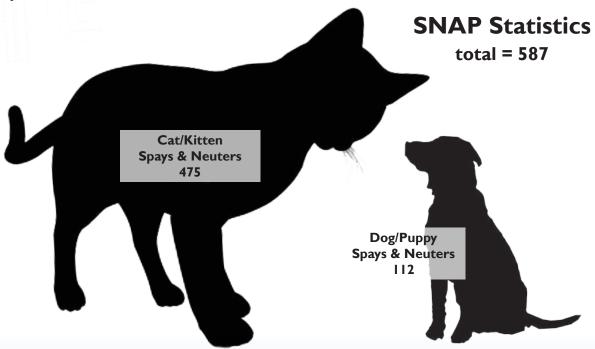
ANIMAL STATISTICS

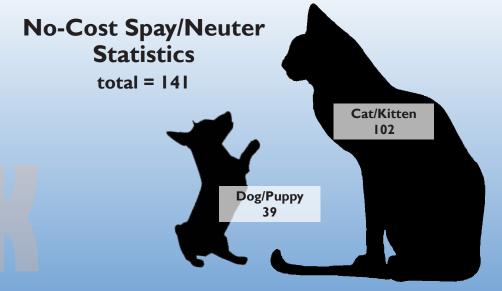


ANIMAL STATISTICS (cont.)









JANUARY – Chili Cook Off at Weirs Beach Lobster Pound – a wonderful event that provided funds for the animals at NHHS

FEBRUARY – Find Love In February campaign – February 23rd was a lucky day for two of our animal residents' Rusty, who arrived April 2012 was adopted February 23, 2013. So to, Pepsi,

who arrived at our doors in December 2011 – he too found love in February.

MARCH – Funspot Triathlon raises over \$20,000 – funds to help us continue our mission... finding forever homes.

APRIL – Rabies and Microchip clinics provided a community service to the public – 200 cats and dogs were vaccinated during the two clinics held.

YEAR IN REVIEW

MAY – Our most favorite boxer, Marley, travelling with his tail intact, waited so long for a loving home. He had some health issues to overcome and trust to regain, but what a fabulous home he



found this month after a six month wait.

JUNE – Summer Adopt a Thon took place at NHHS – we welcomed our community partners Laconia Police Department – Lowes – Franklin Savings Bank and others who advocate for the animals.

JULY – Little stray cat, so named Anastasia, benefitted from the kind touch of our volunteers and the Shy & Fearful program – adopted by one of our hard working staffers.

AUGUST – Paws for a Cause Auction, our most successful event to date, \$94,000 raised – and much needed medical equipment purchases from Fund A Need.

SEPTEMBER – 41 dogs hailing from rural Alabama 'high-tailed' it to New Hampshire for a second chance. All would have been euthanized because of rampant over population, but en route to a partner shelter in Maine, the dogs, on the bus literally had nowhere to go, the Maine shelter had to redirect their own resources to cope with a massive cruelty case. Luckily, NHHS was in a position to accept these hapless creatures.

OCTOBER –
Boo adopted
– he arrived in
April 2013 found
a forever home

before Halloween.



NOVEMBER – Black Friday Adopt a Thon saw 18 cats and kittens and 16 dogs and puppies find love in the Granite State.

DECEMBER – NH Humane Society receives top marks from Hills Science Diet through their Hills Food Shelter & Love program

Our newest program – Home for the Holidays - saw Bongo, Toby and Gloria spend time away from the shelter over Christmas.



MEDICAL DEPARTMENT 2013 UPDATES

The New Hampshire Humane Society was fortunate in 2013 to have had so many wonderful animal survival stories that it was difficult to decide which ones we wanted to share with you! In the end, we decided that we wanted to tell you about a Philadelphia kitty named Mack, an adorable Chihuahua puppy named Toby, and sweet little Boston Terrier named Sully.



Mack

Mack grew up on the streets of Philadelphia. Last summer a Lakes Region summer resident was leaving her home in Pennsylvania heading to NH when she stopped into McDonalds on her way north. There she saw this handsome tiger cat badly limping his way across the parking lot. She got closer to see what was the matter with him and discovered that he was very friendly, in fact, so friendly that he got into her car and decided to make the trip north with her. Once in NH, this tom cat's rescuer brought him to us. His exam and then X-Rays revealed a leg fracture which had not healed correctly, leaving Mack with a deformed front leg on which he was unable to walk. After consulting with a veterinary surgical specialist in Portsmouth, it was decided that the best course of treatment for Mack would be leg amputation. His surgery at NHHS went terrifically well and his recovery was remarkable. Mack's sweet and friendly personality made him a favorite with the staff and we were all thrilled when he guickly found his forever home!

6 month old Chihuahua pup Toby had a rough start in life. Purchased by someone who really couldn't afford his care, she was unable to seek veterinary care when Toby began scratching incessantly and losing all of his hair. After several months and when Toby was eventually bald with thickened, leather-like skin, Toby's owner finally brought him to a local veterinary hospital. Dermatology diagnostics and treatment were recommended but Toby's owner could afford none of it. This veterinarian reached out to Dr. Stowe (me), wondering if we would be able to take over Toby's diagnostics and care with the presumptive diagnosis being Generalized Demodex. We agreed. Toby's skin scraping showed hundreds on demodectic mites, a condition which can be difficult to treat, time consuming, expensive, and unfortunately for many dogs, non-curative. We began daily doses of medication and after more than a month, Toby's hair began to regrow and his skin began to return to normal. A wonderful family who understood and were prepared that Toby could potentially require lifelong treatment, adopted him. Living in a home where he is fed a high quality diet and provided with excellent care, Toby has not had any further problems with Demodex and is now a healthy normal adorable little guy!





Sully

Sully, the young Boston Terrier, was found running free in Ahern Park in Laconia on a chilly day in April and was brought to the NH Humane Society. He was emaciated, weighing only 11 pounds; had a poor hair coat, missing patches of hair; and had swollen pads of his feet with bleeding ulcerations on all 4 feet. We began immediate medical treatment. Daily antibiotics, foot soaks, antiinflamatories, and daily bandage changes with thick padded bandages made him much more comfortable. We neutered Sully and continued this intensive regime for a month until we felt that Sully was finally healed enough to be made available for adoption. We screened potential adopters carefully to assure that his adopting family understood the attention and TLC that would be required to allow Sully to continue his recuperation. As we did not know the cause of Sully's foot pad ulcerations, we were also concerned that he could have a disease such as auto-immune skin disease which could recur in the future, so discussed this in depth with all potential adopters. In the end, we found seasoned Boston Terrier owners who doted over their older Boston Terrier and couldn't wait to lavish the same attention on little Sully. He has thrived under their care; healing fully, gaining weight and acquiring a beautiful shiny coat! His foot pad lesions healed completely and have never come back!

CONTRIBUTIONS

Thank you to our Donors for your generous gifts given in 2013

\$10,000+

\$1,000-\$4,999

<u>\$500</u>–<u>\$999</u>

Binnie Media Sandra Cleary and CruCon Cruise Outlet Mary G. Di Maria Peter and Ellen Gray Estate of Lorrayne Mosher Estate of John H. Randall Estate of Lillian E. Sizemore Great Eastern Radio Helen J. Busiel Trust Ruth W. Metcalfe Charitable Trust Northeast Communications Karen E Swensrud The Fournier Family Foundation

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Gary and Susie York

OUR LIFEBLOOD — VOLUNTEERS

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500-1,000 Hours

Christopher Baerman

200-500 Hours

Casey Adams
Joyce Coleman
Nancy Jacobson
Vanessa Lemieux
Patricia G. Muzzey
Adam Tatarsky

100-200 Hours

Evelyn Blais
Marie E. Catman
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Dede Flynn
Jan Keady
Kelli Kemery
Janet Lenentine
Barbara Lyden
Rachel Marden
Emily Martin

Patrick May

Patti May

Marsha Richardson

John Schellhorn

50-100 Hours

Philippa Bohl
Carolyn Brown
Diana Brown
Lexi Casale
Chelsey Cook
Alexis Dubois
Deborah Fairbanks Corr, E.A.
Karyn Fallon
Clayton J. Graham
Meg Greenbaum
Brian C. Haskins
Bonna Hughes

Kevin Keady Virginia Lecaroz Margaret Livingston

Maryellen Jancsy

David Lorch

Martha McGuire
Deborah McNeish

Diane Nyren

Wendy Palmquist

Edward Peck

Carlene Rose

Linda Smith

Under 50 Hours

Kathryn Alhowik Peter Allen Roberta Bacon Marjorie Barton Kristen Belanger Ronald P. Blais Christian Boganski

> Joanne Bolla Kitty Boyle

Lawrence C. Brodeur

Cindy Bronson

Jane Brown

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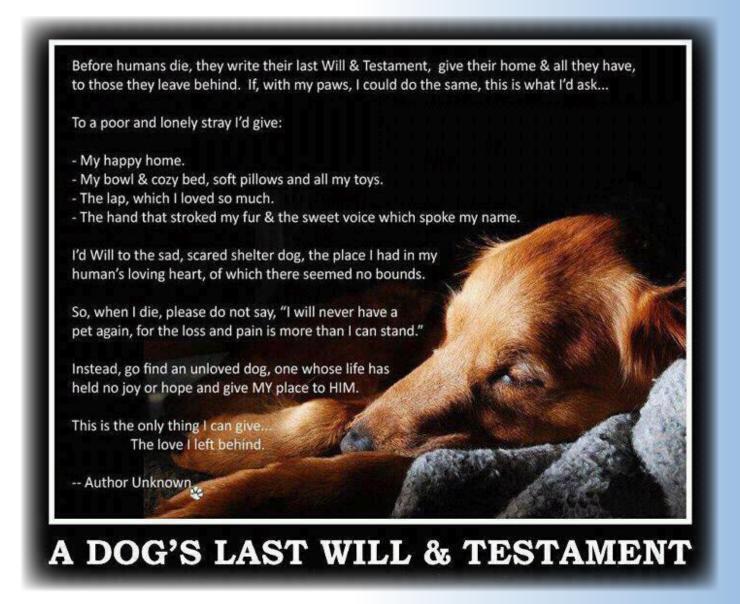
Tracey Tulley

Linda Walker

Lydia Walker

PET MEMORIALS

Our pets are beloved companions, our safety blankets, and our loyal protectors. Even after they have passed from this world, our four legged friends remain a memorable part of our lives, reminding us to stay focused on simple gifts such as love, loyalty, and gratitude. Those that crossed the Rainbow Bridge in 2013 are remembered below:



Bailey	Micah
Bert	Mojo
Betty	Mookie
Bonnie	Oreo
Charles	Penelope
Chase	Popeye
Ezra	Рорру
Greta	Sammy
Gypsy	Seabee
Jazzy	Tiger
Kasey	Trouper
Kimmy	Tucker
Little Bear	Whiskers
Little Blackie	Winnie

IN MEMORIAM

This space is dedicated to those that passed away in 2013. Their last wish, to remember the animals. We are so grateful to receive so many memorial gifts, what better way to keep the memory alive of a fellow animal advocate that to support our shelter.

Adrienne Hounsell	David Chamberlain	Jeraldine Dean
Alan Bennett	David Sheldon	Joanne Caswell
Alice Forbes	Dolly Bonfanti	John Elwood Benton
Alta Mudgett	Donna Marcoux	John Healy
Andrea Patten	Dorothea Webster	Joyce P. Chaplin
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Ann Harris	Dorothy Davis	Kristian Piper
Anthony Governanti	Dorothy Lessard	Leroy Michaud
Arthur E. Simoneau	Dorothy Woodhams	Lorraine Lyford
Barbara Theall	Douglas Moulton	Madeline Gilardi
Betram Smith	Edna Buchanan	Margaret Dalla Costa
Betty deHaven	Eleanor Baker	Margaret Ellinger
Betty Holland	Emma Long	Marie Cahoon
Burton Emig	Evelyn Brewer	Marilyn Raymond
Candy Sawyer	Gerna Magnusson	Mary Giguere
Carolyn Drechnowicz	Harold Tefft, Jr.	Meredith Bergeron
Carolyn Johnson	Harry Gove	Michael Edwards
Catherine Drake	Jade Petelle York	Michael Lord
Charles Sokoloski	James Reera	Millie Palmer
Charlotte Lee	Janet Oszy	Olga Szczebak
Chris Reisdorf	Janice LoPilato	Paul Lacroix
Clayton Collins	Janis Briggs	Paul Thorn
Clayton James Graham	Jean Clark	Pete Knight
David Bevan	Jennifer Kemper	Philip Kuchinsky

Richard Beaupre T. Gary Coyne Richard Cournoyer Vinny Johnson Rita Bouley Virginia Barrett Robert Barach Virginia Scott Robert McAndrew Wallace Magnin Ronald Nudd William Backoff, III Ruth Constant William Cherrette William Depuy Sandra Ann MacDonald Shirley Crockett William Dietrich Susan Astle William Gutgesell Sylvette Surber William Sturgeon



Barn Renovation Project Thank You to Our Donors

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!sU nio

Save the Date



Comedy Night & Auction

August 7, 2014



mgas: a to rago 2700T 252 stabut Maisnogsar, 80/8 Pitmans Freight Room New Salem Street Laconia, UH





