



# Annual Report 2016

# **BOARD OF DIRECTORS**



Christopher Walkley
Board President & Treasurer
Chair: Finance Committee

Sustainability. A simple word that can have so many meanings. For 2016, it was the employees' and board of directors' goal to develop a plan for a sustainable future. While this has us wearing

many hats, the end goal is, and will always be, to provide love, shelter, and care for the amazing creatures that come into our lives. In an effort to provide a road map for the future, the board, along with the directors and staff developed a 3-5 year strategic plan with a number of goals, metrics, and timelines. The strategic planning sessions allowed all of us to come together, brainstorm, and think outside the box. The exciting part about this is that you will see parts of the strategic plan come to fruition right in front of your eyes. We plan on having

exciting new social events, greater community outreach, education programs, and much more! You could say that even after a century of love for those without a voice, we are just getting started. Of course we couldn't do any of what we do without you, our faithful supporters. Whether you provide support through volunteering, donations, dropping off items and food, or any of the other amazing avenues, know that your generosity does not go unnoticed. Thank you from the bottom of our hearts and we hope to see you around the shelter!



Patrick May, PhD
Vice President &
Compliance Officer
Chair:Volunteer Committee



Jeffrey Cloutier Secretary



**Michael Moyer** Chair: Safety Committee



**Peter Allen**Pet Therapy Volunteer



Tim James
Chair: Marketing
Committee



**Tammy Davis PhD**Strategic Plan Advisory



Kara LaSalle
Auction Committee
member



Kelli Kemery
Chair: Personnel
Committee
Facilities Management
Advisory

## 2016 Staff Members

#### **Administration & Development**

Marylee Gorham – Executive Director
Karen Bald – Finance Director
Andrea Bonner – Volunteer Manager
Lauren Richard – Operations Director
Molly Lounsbury – Development Assistant
Lissa Mascio – Development Director
Latisha Goss – Administrative Assistant
Geriann Eash – Receptionist

#### **Veterinary Team**

Siobhan Bach DVM
Ashley Clark LVT
Krista Doran LVT
Lindsay Tebbetts – Veterinary Assistant

#### **Animal Care Team**

Angelina Carita – Adoption Counsellor
Sarah Zompetti – Adoption Counsellor
Kristen Belanger – Adoption Counsellor
Rory Carter - Animal Caregiver
Nichole Brizer – Animal Caregiver
Kim Randall – Animal Caregiver
Susan Robbins – Animal Caregiver
Sheyln Ullmer – Animal Caregiver
Teagan Connelly – Animal Caregiver
Sam Stevens – Animal Caregiver
Sarah Conners – Animal Caregiver

#### **Seasonal Staff**

McKenzie Stephen Chrissy Leach Melissa Robinson Naomi Bourque Erin French



### THE DEVIL IS IN THE DETAILS

By Marylee Gorham, NHHS Executive Director

Reflecting on the year, it's easy to forget those special stories that affected us so deeply, when they occurred, since in the next breath we were invariably responding to the next creature in need. And, there were so many who relied totally on our ability to provide care and comfort in 2016.

We've seen an interesting trend emerge this year; older animals, especially cats, arriving at our door most often after



the death of their doting owner. Remaining family, for a variety of reasons, were ill-prepared to care for their deceased parents' pets. That's where the NH Humane Society stood ready and willing to help while internally we acknowledged the challenge in terms of resource allocation to answer the demand for dietary support, veterinary care, and the all-important enrichment to maintain emotional health of these forgotten creatures.

New Hampshire as a state is aging. Median age per the US Census Bureau data for 2010 was 41.

With over half a million households in the Granite State, 92,000 of that number represents an age range between 45-54. Astoundingly, a further 125,000 plus homes are peopled with individuals aged over 55.

We can be fairly certainly that a fair proportion are still enjoying life with pets, but at some point, those four legged companions may well end up at your local shelter.

The good news – we continue to see the fruits of our collective labours in terms of spay/neuter initiatives for owned pets, with both P.A.W (Pet Animal Welfare) and S.N.A.P. (Spay Neuter Assistant Program) and every shelter pet is spayed/neutered before adoption. We are able to respond immediately to requests for surrender, but some of these innocents arriving are older, and require our investment of time, space, and care until adoption day, which often takes longer than with younger animals.

We continue to keep our friends close, never assuming, or taking for granted that animal advocates will respond when we ask for support. The pledge remains, the focus has never wavered, to be good stewards of the support received, and to keep our attentions and efforts always on what matters, the health and welfare of the animals.

# NEW HAMPSHIRE HUMANE SOCIETY FINANCIAL REPORT 2016

# 2016 Financial Highlights (Unaudited)

REVENUES	\$ Amount
Individual and Corporate Donations*	\$ 580,623
Net Proceeds from Fundraising & Events	\$ 113,172
Estate Giving: Wills and Bequests	\$ 72,122
Shelter Services (Adoptions, Medical, Surgical)	\$ 231,374
City and Town Service Contracts	\$ 72,600
Grants Received	\$ 26,000
Interest, Dividends, & Other Income	\$ 112,942

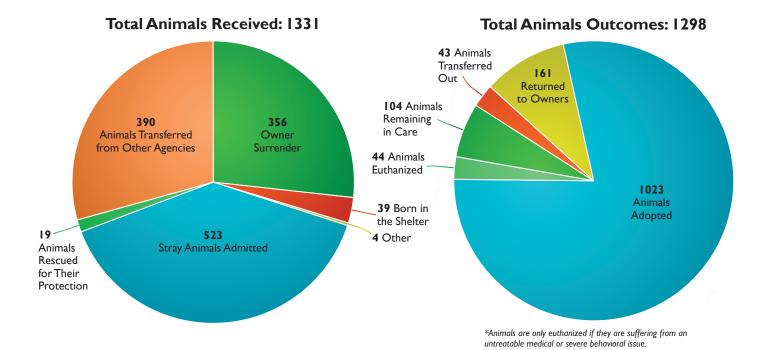
<sup>\*</sup> Includes the value of donated auction items and radio advertising time

EXPENSES	\$ Amount
Animal Welfare & Sheltering	\$ 453,374
MEDICAL EXPENSES	
Vaccines	\$ 3,739
Tests	\$ 9,615
Medicines	\$ 18,465
Surgical Supplies	\$ 9,182
Veterinary Care (Includes In-House Spays & Neuters)	\$ 208,659
Mortgage Payments on Shelter Building	\$ 108,000
Loan Payments on NHHS Van	\$ 6,240
New Sign for Shelter	\$ 6,000
Construction of Catio	\$ 39,533
Brand Refresh & Website Redesign	\$ 62,019
Management & General Expenses	\$ 75,418
Radio Advertising - Pet of the Week (Donated)	\$ 265,104
Fundraising and Community Outreach	\$ 108,809

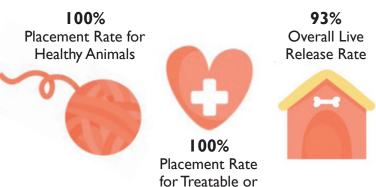
# New Hampshire Humane Society Mission and Purpose

- 1. Finding responsible and caring forever homes.
- 2. Provide shelter for lost, abandoned and unwanted animals.
- 3. Advocate for animals...Speaking for those who cannot speak for themselves.
- **4.** Implement educational programs and provide services to promote responsible pet ownership and the human-animal bond.
- 5. Prevent cruelty to animals.

# **2016 ANNUAL STATS**



Through Our Doors	In House	Adopted/ Reclaimed	
Cats	452	353	
Kittens	253	239	Р
Dogs	360	330	
Puppies	254	250	-
Rabbits	3	3	
Birds	I	1	
Rodents	8	8	
Total	1331	1184	•



#### **Community Animal Care**

#### **Shelter Animals Medical Care**

Rahabilitatable Animals

Total Animals Receiving Health Exam

12
Dental Procedures

528
Spay Neuter Surgeries
24
Other Surgical

**Procedures** 



## **KELLI KEMERY**

It has been an incredibly fulfilling year as a member of the NHHS Board of Directors. The team at NHHS shares an endless love for and commitment to animals and I am proud to be part of such a wonderful team. NHHS works tirelessly and partners with a community that enriches thousands of lives, animal and human, through their caring, compassion and endless dedication to their mission.

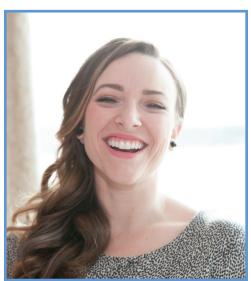
As an NHHS Board member, it has been incredibly satisfying and it continuously teaches me something new

about people, about dedication and commitment, about compassion and about myself. By volunteering on the Board, I am reminded that life has so much to offer if we remember to look beyond ourselves.

## KARA LASALLE

It has been my privilege to serve the New Hampshire Humane Society for the past year. I am truly honored to be part of this wonderful organization with such a passionate and dedicated staff, tireless volunteers, and generous supporters. The collective time and energy given to improve the lives of countless animals is truly inspiring; the outpouring of compassion never ceases to amaze me. For each instance of misfortune that may come through the door, there are hundreds of acts of grace and kindness.

In my profession I help develop homes for those that may otherwise not be able to afford them. I see no difference between the importance of giving families a home and giving animals one; two and four legged alike, we all deserve a safe, healthy environment in which to live and thrive. I am proud to be a part of the NHHS family and of the positive impact that they continue to have on the Lakes Region.



# Year in Review

January – Feline adoptions this month showed a 66% increase over the prior year with 57 cats finding homes in the depths of our New Hampshire winter!

#### February – Mardi Gras 'unleashed'

event with our friends at Tavern 27 raised \$3200. Public support for two cats was incredible - Olaf and Razzle proved to have many friends in the community who responded to our plea for help.. Razzle had been thrown or kicked down a flight of stairs and Olaf was found near death under a porch suffering from hypothermia and frostbite. Both cats after extraordinary veterinary care received and directed under our staff veterinarian, Dr. Siobhan Bach, made a complete recovery and were adopted into safe, warm, loving homes.

# March – Annual Indoor Triathlon

raises \$35,000 – each year this event gets bigger and better. We are forever indebted to our friends at Funspot, the Lawton family, most notably Starr, Sandra and Steve Lawton, and to Bob Lawton for providing the venue and the commitment to the event. Many want to run a triathlon like this, only the Lawton family actually do so. Proceeds support the animals at NHHS.

April – we passed our Pharmacy Board audit with flying colours! Ongoing workshops to teach willing volunteers skills handling our cats in the **Shy & Fearful program**, truly helped bereft creatures like Kit-Kat learn humans were kind and could be trusted. She blossomed and flourished with the tender care of our most precious resource, volunteers.

#### May – Bow Wow Fest

- though the weather was a tad chilly, dogs and their people turned out to strut their stuff in fancy dress, walk the WOW trail, enjoy games, demonstrations and good cheer with likeminded animal advocates. Lucky, Labrador extraordinaire, unofficial mascot of the Laconia Daily Sun, and well know canine figure about town, was on hand for photo opportunities with anyone who wanted a selfie with him!

### Mae West Memorial Pet Run, grows bigger every year. Bikers made a pit stop at the shelter to visit with the animals before continuing. Doug

lune - 3rd Annual

Asermely and Sick Boy Cycles from Connecticut put this event together to support our mission, services and programs, raising \$9500 for the shelter. July – Annual Paws for a Cause auction raised over \$66,000. In the same month 87 creatures found loving forever homes.

# August – Classic & Antique Car Show

in Bridgewater brought out many enthusiasts and admirers of all things automobile. From late model muscle cars, to old time Fords and gorgeous cars from the 1920-1930's the day was very successful for the animals.

Our **new mobile friendly, easy to navigate website** rolled out and was showcased during the Paws for a Cause
Auction. Folks are always interested in the animals at the shelter, and like to know what's going on. We responded to that desire and in the process made it super easy to actually support our mission programs and services.

#### September – Safe Harbor Program

launched in response to community need. By year's end, four dogs and two cats will have enjoyed our care and comfort as their families dealt with human crisis.

October – partnered with New England Subaru and the #SNELovesPets social media campaign. Of course who doesn't enjoy posting images of pets looking cute and adorable on Facebook. For each image posted with the hashtag, Subaru pledged to donate \$5. At the end of the campaign our shelter received \$10,000 from this environmentally/ ecologically conscious, philanthropic automobile company.

November – It's our much heralded and eagerly anticipated **Black Friday Adopt-a-Thon.** This year we planned for two sessions of adoptions to accommodate so many happy families who wanted to adopt a young pup, or adult dog. In the space of less than four hours, 36 canines were adopted into wonderful New Hampshire families.

# **December – Christmas** with Fur-Ever Friends

– on a cold and snowy Saturday, we invited the community to join us as we blessed and decorated the Solstice Tree with edibles for the wild ones, enjoyed a campfire, and spent some time with the creatures who did not find homes this holiday season.

Maggy D's Garden Center in downtown Laconia collaborated with NHHS, donating 10% of the proceeds from Christmas Tree sales. Shelter animals benefitted from a lovely \$1660 gift. Small acorns do indeed result in big oak trees!

# 2016 VOLUNTEER HOURS

**Grand Total: 11,147.70** 

#### 500-1,000 Hours

Christopher Baerman Vanessa Lemieux Deborah McNesh

#### 200-500 Hours

Justin Boulanger
Susannah Chance
Joyce Coleman
Amy Dennis
Nancy Jacobson
Barbara Lyden
Candace Wyman

#### 100-200 Hours

Gail Andersen Jennifer Bennert Evelyn Blais Patricia Bradley Deborah Corr Lynn Davis Karyn Dietrich Laura Eddings Lakes Region Community Services Karyn Fallon Meg Greenbaum Diane Hanley Debra Langton Amber Latuch lanet Lenentine Maggie Livingston

Lindsey Malone
Lorraine Martin
Patricia Muzzey
Linda Petell
Rita Pierce
Samantha Stevens
Jeff Whitenack
Lisa Yessa

#### 50-100 Hours

DJ Aldridge
Marcella Alkalay
Peter Allen
Joyce Bennett
Randee Brodeur
Nathaniel Cohen
Sarah Connors
Sarah Courchaine

Donald Foudrait Sandra Gilbert Bonna Hughes Betty Isaac Kelli Kemery Sarah Laffey Kara LaSalle Patrick May John McRea Mike Murad Donna Mitchell Heidi Millbrand Jan Poire Eric Robertson Melissa Robertson Michele Rogers-Goss Sue Stern

Diane Deleon



## THE HIGHEST CALLING...VOLUNTEERING

By Deb McNeish

Volunteering at NHHS is not much different than my long career as an elementary school principal; many projects and tasks happening all at the same time, many places where my help was needed, lots of interaction with the public and staff, whether in the school system, or at the shelter.

I've been a cheerleader for the New Hampshire Humane Society for longer than I care to remember, certainly for well over a decade.

Retirement should have looked like a chasm of quietly reflective, calm days, spent sipping tea on the patio and enjoying the company of my four-legged family. As it turns out, retirement has proven to be busier than I could ever have anticipated with many more 'irons in the fire' than when I was simply a full time educator!

In the last twelve years my volunteer commitments encompassed the mundane, cleaning cat cages and dog kennels, involved many hours welcoming guests, both in the old building (prior to 2006) and our current facility, cuddling cats that must have thought "where the heck am I now?" I've eagerly participated in reading animal-themed children's books to preschoolers. Even more rewarding, greeting a new pup from an air transfer



from Texas getting my hands dirty gardening, and; helping at the wildly successful Black Friday Adopt A Thon's, each year more and more families adopt on this one special day – it's really something to witness. I've actively worked the Auction Committee since its lowly beginnings at the Belknap Mill, all the way to chairing the committee for two years culminating in the signature event Paws for a Cause Auction that raised over \$100,000. Staffing craft fair booths, and working the Indoor Triathlon at Funspot (pinball is my specialty), I have really been able to give service in so many areas. Most importantly of all, fostering mother cats with kittens has been the area I have felt I could really make a difference. Now that I am actually retired, I can give even more of my time to those that really need the extra care and comfort only a cozy foster environment can provide. Spring and Fall, I do it all, the day is mine to do with as I please, now I can volunteer for anything at the shelter.

Encouraging friends to volunteer at events and other off-site locations is an ongoing project for me, giving support if they are worried they'll be unable to resist and want to adopt all of the animals from the shelter. Perhaps my friends just enjoy hearing all of my corny cat and dog stories. Those of us who do volunteer have plenty of heart-warming stories to share with anyone who wants to listen.

The staff at the shelter has always been most thoughtful, helpful and have encouraged me to stretch my ability and confidence as a volunteer. I'm passionate about the mission, and care deeply about the welfare of the animals that call NH Humane Society home.

Those who know me ask me, "What do you like best?"

My answer is simple ... all of it!

# CONTRIBUTIONS

Our mission would not continue without the support of our donors. A sincere *thank you* to our special friends who allow us to continue to provide care and comfort, a warm bed, medical intervention, enrichment, and ultimately a forever home for the animals.

#### Over \$100,000

Binnie Media

#### \$50,000 to \$99,999

Great Eastern Radio Northeast Communications

#### \$25,000 to \$49,999

John Stiger Ferry Charitable Foundation, Inc. Knopf Family Foundation

#### \$10,000 to \$24,999

Canning Family Revocable
Trust of 1993
Estate of Albert Clark
Helen J. Busiel Trust
Stephen & Tracy Lemoine
Clifton Newell
Ruth W. Metcalfe
Charitable Trust
Salmon Press
Subaru of New England, Inc.

#### \$5,000 to \$9,999

Bank of New Hampshire
Kenneth Binstock
Dr. Peter Gray
Hampshire Hospitality
Holdings, Inc.
Jean Batchelder Trust
Marnie Schulz
Sick Boy, LLC
Karen Swensrud
The Beane Family Foundation
The Clark Foundation
The Vineyard Way
Charitable Fund
Nancy Von der Linden

#### \$2,500 to \$4,999

Peter & Kathy Allen Leslie Sharp Christodoulopoulos Deborah Corr Crawford Software Consulting Kelly Dobens Christine Fletcher Marylee Gorham & Harry Waterman Laconia Daily Sun David & Sarah Laffey Mary Lea Johnson Richards Charitable Foundation New Hampshire Mutual Bancorp Douglas & Angela Stone Christopher Volpe

#### \$1,000 to \$2,499

Marcella Alkalay All Metals Industries, Inc. Michelle Beaudry Jack Bender & Marcia Bates Richard & Joyce Bennett Ronald & Alice Cohen Judy Dibble Eastern Propane Gas, Inc. Estate of Mary T. Ford Four Seasons Sotheby's International Realty George S. Troupe Foundation Government Employees Insurance Co. (GEICO) Granite State Group at Morgan Stanley Haymond Law Firm, PC Constance Heath Ingeborg Hilberg Ellen Hoyt Patricia Isaacson Laconia Pet Center Lakeport Landing Marina Lena T. Nelson Fund Lovett-Woodsum Foundation Maggy D's Garden Center Patrick & Patti May Melcher and Prescott Insurance Michael & Robin Moyer

Charlotte Nadeau
Diane Nyren
Penny Pitou & Milo Pike
Charitable Fund
Sandra Preiswerk
Bayne Stevenson
Tavern 27 Restaurant
Dr. James Taylor
George & Sharon Tyler
Union Diner LLC
VCA Charities
Debra Wallace
Walmart Giving
Nathan & Jodi Warren

# \$500 to \$999

Altos Agency Kelly Arbogast Samuel Audley Nancy Bliss Bach Christopher & Laurel Baerman **Bonnie Barnes** Ira Berman Ron & Evelyn Blais Mary Ann Boari Susan Bucknam Arthur & Dorothy Chicaderis Chrissy Craft Barbara Clifford Maureen Clifford Jeffrey Cloutier Paul & Deborah Cotton George & Brenda Crawford Ashley & Tyler Davis Tammy Davis Russell Dedoming Christina Divelbiss E.M. Heath Supermarket Nancy Ehlers Debbie Ellis Edwin Epp Eptam Plastics, Ltd. Dr. and Mrs. Donald Ettelson Family Car Care & Tire Center Faro Italian Grille Franklin Savings Bank

Ursula Hagenmeyer Craig B. Haines, Jr. Guy Haynes Mr. & Mrs. Joseph Hoffman Horizon Beverage Company Donald & Peggy Hughes Pamela Hughes Irwin Automotive Group Albert Jones & Larissa Lezama Wanda Keenan Kelli Kemery Joanne Kisiel Jacob Klein / Redfin NH Laconia Broken Spoke, LLC Laconia Middle School Lakes Region Pet Resort LLC lack & Charlotte Landow Sandra Lawton Laurence Leonard **Edward Liston** Robin Martin Tony & Lee Matos Deborah McNeish Meredith Place Veterinary **Emergency Hospital** leannette Miller Don Molick George Moomjian Gregory & Paula Moyer Patricia Muzzey Ruth Neidhardt Newfound Farm Wool Works Mr. & Mrs. Robert Nutter Susan Pickering Plymouth Elementary School R & D Paving Inc. Clem Regan Leo Sanfacon Nicholas Sceggell & Lauren Kane Evelyn C. Schwager Denise Stringfellow Diane Tefft Christopher Walkley Stuart & Janis Weiner **Becky West** Becky Whitcher Jay Williams Karen Wilson Karl Wulfsberg &

Lisa Marie Prucha

William Gard

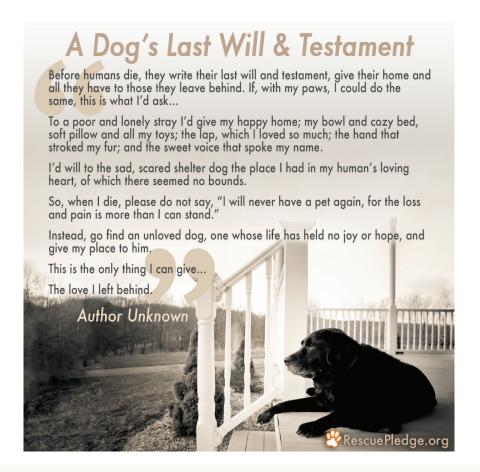
William Grotto

Peg Gavenonis & Robert Raco

# PETS WHO CROSSED THE BRIDGE IN 2016

Gone from this realm, but not forgotten, they live on in our hearts

Floyd Winston **Patches** Cily Dakotah Riley Bennie & Riley Killians Shay Stella Roxy Harry McDuff **Ebbie** Holly Simon **Placid** Abbey Thomas & Georgie Bosco Rosie Posey Kodi Moxie Oona Mickie



# **IN MEMORIAM**

This space is dedicated to those who passed away in 2016. Their last wish, to remember the animals. We are so grateful to receive so many memorial gifts, what better way to keep the memory alive of a fellow animal advocate than to support our shelter.

Nicole Allen Meaghan Aubut Richard Jeffrey Ayers Lureen Bailey William Bailey Arthur Baker Evelyn Ball Lee Barker Alane Barrett Robert Berry Theresa Betts Gladys Blanchard Georgianna Blanchette Kenneth Blunden Deborah Bowen **Pearl Brooks** Kathleen Brough Maureen Brown

Gladys Blanchard
Georgianna Blanche
Kenneth Blunden
Deborah Bowen
Pearl Brooks
Kathleen Brough
Maureen Brown
Jean Bullerwell
Peter Carignan
Eowynn Castro
Eunice Chase
Rebecca Chicoine
Howard Cilley
Albert Clark
Faye Clark
Rev,William Corr

Traci Crowley

Loraine Derick

Normand DeWolfe

Laurent Drouin
Tippy Eason-Poisson
William Edgar
Rosi Esbjerg
Frances Evans
Richard Fletcher
Dorothy Forbes
Shirley Frizzle
Jean Fuhrer

Marguerite Genest Joe Golab John Gray Barbara Grigas Edna Grinstead June Gurall

Shaun Furlong

Helen Geddes

June Gurall
Colin Hassett
Jean Hawkes
Doris Hickey
Robert Houle
Audrey Hull
Dawn Hutchins
Margaret "Margo" Jones
Kal Kangur

Kal Kangur
Jean Kennard
Brianna Kenney
Lynn Kovacs

Mildred Kracunas

Bernice Lamanuzzi



Ray Lamoureux Kevin Lawrence Julie Lindberg Madeline Linteau Bernard "Jerry" Littlefield Connie Lyscars Rita Mayo Margaret McAteer Donald McFarland Brenda McIntire Joan Morabito Shannon Nadeau lustin O'Connor Bertha Olinsky Denis O'Mara Cheryl O'Toole Alan Perry Maurice Perry Allen Peters Therese J. O'Mara Poire

and Leo Rene Poire

Eileen Pucci

Alice Purcell

Ralph K. Putnam James Rathbun Mary Reed William Riley Jane Rocco Russell Scott Marion Simpson David St. Gelais Roberta Stearns **Rodney Stebbins** James Stewart Raymond Stockley William Strempek Harold Tefft Leyla Thyng Peter Tolstrup Jeffrey Vachon Helen Van Loen Jehangir Vazifdar Dorothy Walker Mason Westfall Hazel Whenal Barbara Whittier Scott Wolff